Artificial Intelligence and its Use Cases in NIC



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Artificial Intelligence



Machine learning is a type of AI that enables machines to learn from data and deliver predictive models.



The machine learning is not dependent on any explicit programming but the data fed into it. It is a complicated process.



Based on the data you feed into machine learning algorithm and the training given to it, an output is delivered.



A predictive algorithm will create a predictive model.



Deep Learning is a subfield of machine learning that is concerned with algorithms inspired by the brain's structure

>>>> functions known as artificial neural networks

&



A computer model can be taught using Deep Learning to run classification actions using pictures, texts or sounds as input

Relation Among AI, ML & DL







Artificial Intelligence – Capabilities and Functionalities



What is ChatGPT ?

• Generative Artificial Intelligence (also generative AI or GenAI) is artificial intelligence capable of generating text, images, or other media, using generative models. Generative AI models learn the patterns and structure of their input training data and then generate new data that has similar characteristics.

- Generative Pre-trained Transformers (GPT) are a type of large language model (LLM) and a prominent framework for generative artificial intelligence. The first GPT was introduced in 2018 by OpenAI. GPT models are artificial neural networks that are based on the transformer architecture, pre-trained on large data sets of unlabelled text, and able to generate novel human-like content. As of 2023, most LLMs have these characteristics and are sometimes referred to broadly as GPTs.
- **ChatGPT** is a natural language processing AI model developed by OpenAI. It is part of the GPT-3.5 architecture, which stands for "Generative Pre-trained Transformer 3.5." ChatGPT is designed to understand and generate human-like text based on the input it receives. It can be used for a wide range of natural language processing tasks, such as answering questions, generating text, providing explanations, and engaging in text-based conversations. ChatGPT is trained on a vast dataset of text from the internet, allowing it to generate coherent and contextually relevant responses to text-based queries. It has been used in various applications, including chatbots, virtual assistants, content generation, and more, to enhance human-computer interactions through natural language understanding and generation.

imes Al Image Generator $ilde{ m o}$

"an Indian beautiful girl wearing sari, Pink portrait with trendy aesthetic. Emphasize beauty, masterpiece quality, and gorgeous details."



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Centre of Excellence in Artificial Intelligence

Objective of CoE-Al@NIC is to infuse Al in eGovernance to automate repetitive tasks and aid with assistive technologies to Improve Citizen Service Delivery





End to End - Reduce turn around time - in eGovernance Projects



District : South Andama	n	
Application ID : AN18Q0	000003	
Toilet Seat Visible in the image?	Yes	
Beneficiary Detected in the image?	Yes	
Constructed Toilet	No	

Intelligence Augmentation in in Process Workflow : SwachhAl Mobile App released for SBM Urban in Aug. 2019 by MOS (MOHUA)

Bringing Efficiency in Work Culture – Computer Vision Applications



- ➢ RTO − Elearners License Test
- NTA JEE/NEET Online Forms Image Checking
- PESO Online Paperless Filing of Applications
- Utkarsh Bangla Contactless Attendance of Skill Development Trainees
- Meghalaya Treasury Life Certicate for Pensioners

Helping in Policy Formulations – Help assess Scheme Effectiveness – ICDS/SBM Rural



Trend Forecasting – Demand for Drugs / GST Tax Fraud Detection

labels

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Easing Citizens' Interface with Government - VANI

🚏 Vaidya VANI			×
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IMA ID IMA12345 IP Phone 5962 Login Time 05/07/2021 01: Department Psychiatry and	37:01 PM d Deaddiction Clinic (Alcohol and	Patients in Queue JR SR SP 0 0 0 Return Caller	
Patient General Details C Present Complaints * Examination/LAB Findings	Complaints History	Resend Link	The second secon
Current Medication	Acidity Asthma Hypotens	sion 🗌 Hypertension	Document(0) Images(2)
Associated Ailments Addiction if any	Diabetes Piles Heart Dis Smoking Alcohol Tobacco	ease 🗌 Thyroid Disorder	
Provisional Diagnosis Remarks Change Department	End Call Emergency	Forward	
	Designed and Developed 1	by AIRD, National Informatics Centre 0.6	

- Vaidya Vani TeleMedicine consultancy services
- OPD patients get prescription over sms / email
- Basic telephony/ Smartphones -In Production
- User : LHMC OPD

Cognitive Search on unstructured documents - Judiciary

AI@NIC Home MACP About

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profile logout

Petition

Enter Details

Case Details*

This case arose out of an application u/s 166 of the M.V. Act on account of death of Kanai Ghosh in motor accident. Briefly stated , the case of the petitioner is that , on 01.12.16 at about 8.00 P.M(night) Kanai Ghosh (deceased) was proceeding towards to Tarapur through Khalseuli to Kharagpur Road under Jhargram P.S by walking keeping himself in the left side of the road at that time near Tarapur More the offending Motor Cycle bearing no. WB-34D/8720 came from opposite side and in a rash and negligent manner dashed the deceased . As a result victim sustained grievous injuries all over his body and with the help of local people , he was taken to Midnapore Medical College & Hospital and after treatment

submit

	Similar (Case Sea	rch Bas	sed On	Language Mod	leling	
how	ing 1 to 5 of 10 entries					Sea	arch:
	filename	victim's age	e (years) 🔹	status 🔅	income (₹/month) ♦	predicted	confidence score (%)
•	westbengal/burdsjdb/202100015512014_1	50		death	6000	allowed	95.382
Lo	ess of dependency/Loss of Earnings(Past,Preser	nt & Future)(₹)	643500	Citation	S		
н	ospital, Medical and other incidental expenses (₹)	NA	United 509	India Insurance Compan	y Ltd =Vs.= Shila	Datta(2011) 10 SCC
C	ompensation(₹)		713500	 Cooke 	e vs. Gill [reported in (187 emist Ltd. & anr. vs. State	3) 8 CP 107 : 42	LJCP 98]
In	terest Awarded (%)		7	21) • Navin	chandra N Majithia vs. State SCC 640		
•	westbengal/burdsjdb/202100017082014_1	49		death	8500	allowed	94.718
Lo	ess of dependency/Loss of Earnings(Past,Preser	nt & Future)(₹)	1147250	Citation	S		
н	ospital, Medical and other incidental expenses (₹)	NA		India Insurance Compan	y Ltd =Vs.= Shila	Datta(2011) 10 SCC
C	ompensation(₹)		1217250		e vs. Gill [reported in (187 mist Ltd. & anr. vs. State B		
In	terest Awarded (%)		7	21) • Navin	chandra N Majithia vs. State B		
•	bihar/purdj/210600006842013_1	48		death	6000	allowed	87.323
Lo	oss of dependency/Loss of Earnings(Past,Preser	nt & Future)(₹)	374400				
н	ospital, Medical and other incidental expenses (₹)	NA				
C	ompensation(₹)		341400				
In	terest Awarded (%)		6				
•	bihar/purdj/21060000372016_1	50		death	9000	allowed	71.914
Lo	ss of dependency/Loss of Earnings(Past,Preser	nt & Future)(₹)	200000				
Н	ospital, Medical and other incidental expenses (₹)	NA				
C	ompensation(₹)		200000				
In	terest Awarded (%)		8				



Al as a Service



Service Logo	Service Description
वाणी ि्र van	 Virtual Assistance by NIC (VANI) supports ➢ Multi Lingual Chatbots and ➢ Bi Lingual Voice Support Services over Basic Telephony in English & Hindi
पाणिनि ि PANINI	 Panini Text Translation Services Support in 22 Indic languages Assamese, Bengali, Bodo, Dogri, Gujarati, Hindi, Nepali Kannada, Kashmiri, Konkani, Maithili, Malayalam, Manipuri, Marathi, Oriya, Punjabi, Tamil, Telegu, Urdu
HIGH ADDO TO THE FORMER	 Matra Text Transliteration Services Support in 12 Regional languages Assamese, Bengali, Gujarati, Hindi Kannada, Malayalam, Marathi, Nepali Nepali, Oriya, Punjabi, Sanskrit, Santali, Sindhi, Tamil, Telegu, Urdu



Al as a Service



Service Logo	Service Description
सत्यापिकानन जिल्लानन Satyapikaanan	 Satyapikaanan Face Verification Services Supports Face Detection Face Verification Antispoofing & Image Quality Analysis Gesture Recognition
श्रुति जिल्लि Shruti	 Shruti Automatic Speech Recognition Services Support for Text Transcription in English & Hindi Speech Recognition & Synthesis Upcoming Services in other Indic Languages
सारांश जिल्लाम A Saransh	 Saransh Document Summarisation Services in English ➢ Supports both Extractive Text Summarisation & ➢ Abstractive Text Summarisation

AI AS A SERVICE ON MEGHRAJ CLOUD







AI PANINI - TEXT TRANSLATION SERVICES

Potential Use Case Translation of Judgments,
 Preparation of Paper Books
 for submission to HCs.

- ➤Current Users S3WaaS,
- **Collab Files, Supreme Court**
- ➢Platform supports − 22
- IndiclanguagesTextTranslations

	Bengali 👻		merchange	Target Lang	paage: English 👻
ক্সনও কাজই ক যোধার উপর ছাদ। প্লাগান দিয়েছে। হি উচিড ছিন্স, হয়নি ারিবের জন্য ৫ ৫	রনি। বিনামুল্যে য আগে সব সরব কিন্তু প্রকৃত পরিচে ।। এখন যচ্ছে। ২ কেজি করে চাল-	যে হাসি ফোটানোর মজে চাল-গমই যোক, অথবা দর পরিবের নামে শুধু বর উন্নয়ন যন্তটা হওয় ২০১৪ সালের পর থেকে। গম দেওয়ার প্রকল্পকে চম প্রধান কৃতিত্ব যিসেবে		poor sm Earlier slogans develops much as happenis Nodi has rice an	vious governments did nothing to make the iles. Free rice, wheat or roof over head. , all the governments had only raised in the name of the poor But the ment of the real poor did not happen as it should have been. Now it is ng. Since 2014. Prime Minister Narendra s termed the scheme of providing 5 kg of d wheat to the poor as a major ment of his government. That's it.
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AI Saransh – Text Summarisation Services

POTENTIAL USE CASE – CREATING SUMMARY/ HEADNOTES OF THE JUDGEMENTS CURRENT USERS – MSME, PADMA AWARDS PLATFORM SUPPORTS – BOTH EXTRACTIVE/ ABSTRACTIVE SUMMARY IN ENGLISH



AI SARANSH

What Is Text Summarization?

It is a technique that shortens a long piece of content with main points outlined that gives an idea of the whole content. It becomes critical when someone needs a guick and accurate summary of very long content. Summarizing text can be expensive and time-consuming if done manually. There are two prime aspects of text summarization: - Extractive Summarization - Abstractive Summarization

This report recommends the development of an enriched National Artificial Intelligence (AI) Resource Platform (NAIRP) of India: a platform that will bring together all publicly shareable data, information, tools, literature, solutions, best-practices to enable a large number of people to individually and in collaboration take up AI tasks to fuel all aspects from capacity building to building solutions in different domains that will benefit the society, enrich national prosperity and enable international cooperation. The platform will also have scope for sharing and driving standards. policy guidelines, entrepreneurship and developing a creative economy. It is expected that this platform will be built in a contributory and participatory manner by all stakeholders, initially primarily driven and mainly funded by the Government along with Academic and Research Institutions, Industry and corporate bodies, Entrepreneurs, and 4 Thought Leaders. The platform will be a key component of the Indian AI ecosystem which will also consist of Knowledge Parks, Mission Programmes and Projects, Capacity Building and Re Skilling and Policies and Guidelines. This National AI Resource Platform (NAIRP) has the potential to develop into a central repository of various components of the AI Ecosystem making it a critical knowledge integration and dissemination base. This National AI Platform (NAIRP) will be an Open Data and Knowledge-cum-Innovation Platform that will enable usage by all categories of users for a vriety of purposes including but not limited to training, research, projects including educational, competitive, Abstractive O Extractive

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Output

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AI VANI – CHATBOT/ VOICE SERVICES

> Potential Use Case – Answer citizens' queries in eCourts portal, NJDG, Virtual Courts etc..

Current Users – Confonet, Loksabha, PM-Kisan, PM-Kusum, IVFRT, PM- Mann ki Baat, LHMC - VOPD Services etc..

Platform supports – MultiLingual Chatbots in 11 Indic languages, BiLingual Voice Support over Basic Telephony



Al Shruti – Text Transcription Services²⁰

POTENTIAL USE CASE – DICTATION OF JUDGEMENTS, RECORDING OF DEPOSITIONS ETC.. PLATFORM SUPPORTS – SPEECH TO TEXT IN ENGLISH AND HINDI AI PIPELINE – CAN TRANSLATE TO TEXT IN ANY OF 11 INDIC LANGUAGES

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	ASR DEMO	ASR NMT DEMO	TTS DEMO	CHATBOT DEMO	VOICEBOT DEMO	CONTACT	

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Automatic Speech Recognition (ASR)

ASR (Automatic Speech Recognition) is all about using computers to transform the spoken word into the written one. ASR is a subfield of Artificial Intelligence (AI) in which a computer recognizes spoken words and transforms them into text. The process is also commonly referred to as "speech-to-text"" or Transcription Services. The process can be applied to live speech or audio recordings. In short, ASR is the technology that makes it possible to dictate texts into your application for voice inputs.

This service may be needed for eFile noting to be dictated and transcribing to text or translating to another language, eg. A note maybe dictated in English and eFile noting written in Hindi or vice versa, filing APAR, during video conferencing, IVRS based systems, filing user form, VOICEBOTS etc.

User Department / Ministry using NIC Cloud VM can request for ASR by filling ASR Service request form the first time they are applying for the Service on MeghRaj Cloud of NIC and

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Text-to-Speech (TTS) is application that plays audic to users. It allows you to strings, words, and sentenc of a person speaking the s to-Speech (TTS) technology network techniques to deli engaging, and personalized

Text To Speech (TTS)

Text-to-Speech(TTS) allow create natural-sounding, speech as playable audio, audio data files you crea Speech to power your augment media like v recordings.

Text to speech(TTS) make across platforms available visual impairments, low I disabilities, and other barrie

utomated Speech Recognition (Speech To Text) Transcription And Translation दिलाई है योगी जी को उस कार्यक्रम में programme, you were watching live Hindi -> English 🐱 मौजुद थे आप हम यहां लाइव देख रहे थे here, and what better opportunity और इससे अच्छा मौका क्या हो सकता है can there be than this that you have कि आप सीधे से भी आ पहुंचे हैं सवालों come directly from there and start का वहीं से शुरू करता हं आपकी the questions from there with your डजाजत से permission? सबका साथ सबका विकास सबका With this slogan, 'Sabka Saath, विश्वास इस नारे के साथ पार्टी जीत रही है Sabka Vikas, Sabka Vishwas', the party is winning इस सेशन का थीम भी यही है दो हजार That's the theme of this session. चौदह से ले आ चुके हैं from two thousand fourteen, has already come. यही फार्मुला है बिनिंग का

* ASR DEMO Screen

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AI SATYAPIKAANAN – FACE VERIFICATION SERVICES

POTENTIAL USE CASES – NSTEP MOBILE APP, PRISONERS FACE BIOMETRICS BEING DONE IN ICJS PLATFORM SUPPORTS – IMAGE QUALITY ANALYSIS, FACE DETECTION, VERIFICATION, ANTISPOOFING, GESTURE RECOGNITION, FACE RECOGNITION



ARTIFICIAL INTELLIGENCE BASED HAZARD ALERT



• Score of AI integration in Ongoing E-Governance Projects

INTEGRATED ROAD ACCIDENT DATABASES



- Road Accident Prediction
- Alert Systems for Police Personals
- Alert Systems for Drivers.

PERMISSION FOR CUTTING TREES-MARKING ORDERS



- Guiding Applicants
- Chatbots
- Decision making for foresters.

INTEROPERABLE CRIMINAL JUSTICE



SMART CITY

Solution Design - Integrated Command & Control Centre, Gangtok



Citizen Centric use cases for Surveillance





Ease of use

Mobile friendly with one-touch access. **National eVidhan Application**

Digital Legislatures One Nation One Application

> for Members, Citizens & Researchers **Digital House** Digitization of house proceedings

Ocean of Information

Authentic knowledge pool







Eco-Friendly Go Green initiative with paper-less legislature

with live web-casting

eCabinet

https://ecabinet.nic.in



virtual meetings & Make them paper free **KEY**Su

A solution to bring cabinet meetings online, Automate workflow, Facilitate

COMPONENT Gopan Portal Anytime, Anywhere

Anytime, Anywhere Availability of Information for Cabinet Ministers, Secretaries & Departments

> eMantrimandal Portal Restricted Access to Gopan Department for Cabinet related Confidential matters

Meeting Day

Management System Solution to manage the Meeting on Meeting Day. Restricted access to Gopan Officers

Waiting Lounge Information System

Waiting Lounge management system for Secretaries/officers

Implementation Monitoring System

Success Indicators

✓ Launched in Jan 2020 by Chief Minister, Uttarakhand as part of Cabinet meet.

✓ 90+ Cabinet meetings conducted using eCabinet-Till Date

✓ Paper free, an Average Saving of 1Tree saved for 3 meets

 ✓ Virtual meetings during the Covid19 Period, with Ministers from remote locations & Tablets.
 ✓ Implemented in Uttarakhand, Uttar Pradesh and Arunachal Pradesh and in progress in Sikkim, Karnatka, Mahrashtra and Orisa
 ✓ Effective follow-up

Impacts & Benefits

- ✤ Green Secretariat.....Conserve Environment
- Last Minutes Run for Providing information to Stakeholders Changed to Online availability of Information to all
- Effective Follow-up on timely Implementation of Cabinet Decisions
- Resulting in Good Governance, with use of technology
- Digital Institutional Memory

In Service Since 2019

Implemented in 3 States

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Ver 2.0 is Ready for launch

Presentation title

THANK YOU